

Press Release

March 2008

Voyager Networks and Trinity Expert Systems Limited

Lead the Way with Innovative Project!



Voyager Networks, the networking, security and IP communications specialist have recently won a contact with Trinity Expert Systems Limited, a Microsoft Gold Partner based in Coventry in the West Midlands.

The contract will see Voyager fully integrate a Cisco IP Telephony System with a number of Microsoft® Unified Communications components. The integration of these two Unified Communication systems is incredibly cutting edge and the first time that Voyager has managed this type of project.

Trinity Expert Systems Limited are a well-respected and leading IT solutions provider, committed to delivering professional, enterprise level solutions that address the business challenges of their clients across a broad range of market sectors.

Trinity perform a range of services across different technologies and as a Microsoft Gold Certified Partner, they have extensive experience across the entire Microsoft product stack, including integrating multiple products

For more than ten years, Cisco and Microsoft have provided innovative business solutions for their customers and today the two companies are working together to



help customers design Unified Communications solutions that closely align with their productivity, communication and collaboration objectives.

The first phase of the project was to replace Trinity's ageing legacy PBX system with a Cisco IP Telephony solution utilising their Unified Communications Manager product. The second phase of the project involved the integration of Presence functionality that would enable them to not only integrate Microsoft Unified Communications components but to improve the efficiency and productivity of its staff.

The main features of this IP Telephony project mean that Trinity Expert Systems Limited can use Cisco Unified Communications components such as Presence Server in conjunction with Microsoft Unified Communications components to offer their users features such as Click-to-Dial functionality via their Microsoft Office Communicator client which resides on the desktop of their PC.

It also enables Cisco Unified Communications components to interoperate with Microsoft Exchange 2007 as a companion Unified Messaging solution. This provides a single Inbox within Outlook where the user can retrieve both their emails and voicemails.

Trinity Expert Systems Limited now has a fully integrated system that offers them the best of both worlds utilising Cisco's and Microsoft's Unified Communications components that offers the user a feature rich set of communication tools.



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Notes to Editors:

About Voyager Networks Ltd.

Voyager Networks develops and deploys multi-service Internet Protocol (IP) network solutions for organisations across the UK. Established in 1993, Voyager's core strength is adopting new and advanced technologies and translating them into effective solutions that deliver genuine business value for its customers.

Voyager has implemented a range of tailored IP Telephony solutions, many of which are pioneering in their sector, for customers across a broad spectrum of private and public sector organisations. Its customers include British Airways, GlaxoSmithKline, The Lawn Tennis Association, West Dorset Hospital Trust and Bovis. For more information on Voyager and its services please visit the website – www.voyager.net.uk