



**For further information please contact:**

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**Voyager continues to support  
Random House Group's IPT expansion plans.**



Voyager Networks has won a significant professional services contract, and Cisco IP Telephony order with Random House Group (RHG), assisting them with their ongoing expansion plans.

As part of the Bertelsmann Group, Random House Group is the largest English Language general trade book publisher in the UK, published Novelists include Dan Brown, John Grisham and Ruth Rendall.

In recent years RHG has undergone rapid growth and as a result of an increasing demand on the communications infrastructure, RHG had started to experience issues with the capacity of its legacy Wide Area Network (WAN). As a trusted partner and having worked alongside RHG for over 6 years, Voyager were invited to provide the project management services for the installation of their new WAN and complete phase 3 of RHG Cisco IP Telephony rollout.



Alan Henderson, ICT Director at Random House comments "Our business is growing rapidly and we needed an IT infrastructure that was capable of supporting the needs of the business today and the demands of the future. By deploying an IP-based telephony system, we can deliver information and network services to users when and where they need them"

At the same time RHG announced plans to open a new distribution centre in Grantham to supersede the existing Grantham site, with demands for it to be operational by the end of March 2008. This site along with Frating and Manningtree will also be migrated from the legacy Nortel Meriden PBX and integrated into the existing IP Telephony deployment that Voyager has been implementing over a phased approach for the past 3 years. This will allow RHG to further leverage their existing investment in Cisco IPT by extending the solution to all key sites, taking the number of IPT handsets deployed to over 950 across the Random House Group.

It was essential to RHG that the installation, configuration and management of the entire project be managed by a partner that has detailed knowledge of their entire infrastructure and were able to support RHG in their growth plans. Voyager will be working closely with RHG to ensure the migration to their new WAN and additional IPT sites has little disruption to the business.

For more information on this project or alternatively to discuss your requirements please contact Voyager Networks on 0870 1709700.

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**Notes to Editors.**

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**About Voyager Networks Ltd**

Voyager Networks develops and deploys secure Internet Protocol (IP) communication network solutions for private and public organisations throughout the UK. Established in 1993, Voyager's core strength is adopting new and advanced technologies and translating them into effective solutions that deliver genuine business value for its customers.

Voyager has implemented a range of tailored Unified Communication solutions, many of which are pioneering in their sector, for customers across a broad spectrum of private and public sector organisations. Voyager's customers include British Airways, Regenda Housing Group, Random House Group, The Lawn Tennis Association, West Dorset General Hospitals NHS Trust and Bovis. For more information on Voyager and its services please visit the website – [www.voyager.net.uk](http://www.voyager.net.uk)